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PATENT  
Attorney Docket No. F0002-004001  
Customer No. 26,653

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Matthew Ackley, et. al.  
Serial No.: 09/441,388  
Filed: November 16, 1999  
Title: NETWORK-BASED SALES SYSTEM WITH CUSTOMIZABLE USER INTERFACE

Examiner: Detwiler  
Art Unit: 2173

#8  
10-26-02  
E. H. H. and

## CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8(a)

The undersigned hereby certifies that this document is being deposited with the United States Postal Service with sufficient postage as first-class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231, on October 9, 2002.

*Kristofer E. Elbing*  
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Assistant Commissioner for Patents  
Washington, D.C. 20231

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Technology Center 2100

LETTER TO OFFICIAL DRAFTSPERSON

Transmitted herewith for the above-referenced application is a red-marked copy of Fig. 1 including changes proposed to the Examiner in response to his rejection of the drawings in the Office Action mailed June 5, 2002.

Patent Office personnel are invited to contact the undersigned by telephone with any questions relative to this application. The Commissioner is hereby authorized to apply any additional charges or any credits to Deposit Account No. 50-0750.

Respectfully submitted,

*October 9, 2002*  
Dated

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